

## TERMS AND CONDITIONS TRAVEL STATEMENT

1. Please check your documents when you receive them. Call Genesis and your Travel Planner immediately if there are any errors (i.e. misspelled names, etc.) or if you have any questions.
2. CHECK-IN - Minimum check-in time at the airport for domestic flights is 2 hours and for international flight, 3 hours. Genesis is not responsible if you are refused boarding because you have not arrived at the airport early enough.
3. RECONFIRMATION - Reconfirm the day and time of flights at least 24 hours for domestic and 72 hours for international and if possible, check in online. Reconfirmation is mandatory for most international flights. Failure to use any reservations may result in automatic cancellation of all continuing and return reservations. You must verify your airlines luggage requirement to determine if there are surcharges for a first or second piece of checked luggage.
4. EXCURSION AND PROMOTIONAL FARES - Most discount fares involve certain restrictions. A change in carrier(s), flight(s), time(s), or routing(s) could result in carrier demanding a full fare. Obtain Genesis or airline assistance before making changes.
5. These times, flights and fares are based on current tariffs that are subject to change without notice.
6. TICKETS - Cancelled or unused tickets or documents must be returned for proper credit to your account if a refund can be obtained. Lost, stolen or destroyed tickets must be paid for until refund is received from the issuing carrier, subject to an airline imposed service charge. The purchase of Travel Insurance is strongly recommended.
7. HOTELS are usually confirmed on a guaranteed payment basis. If you cancel or change plans, please notify your hotel(s) within the time period specified by that hotel or obtain the assistance of your Genesis Travel Planner before making any changes.
8. TOURS/PACKAGE PRICES are subject to change without notice due to currency fluctuations, tariff changes or increase in operational costs. In addition, group/packages are based on a Minimum Number of passengers traveling; if the number of passengers falls below the minimum required, a surcharge may be imposed on all passengers.
9. IMPORTANT!!!!!! If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you - do not leave the counter. Check your ticket. If the status box shows "O.K." for the flight in question, the airline must accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary ask to speak to a supervisor. Please contact your Genesis Travel Planner for assistance.
10. Genesis reserves the right to charge processing fees in the event of refunds, cancellations or special services, research or postage.
11. DISCLAIMER OF LIABILITY - Genesis is acting as an agent for suppliers in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by Genesis (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). Genesis, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. Genesis shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases Genesis from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department. For medical information, call the Public Health Service. By embarking upon his/her travel, the travelers voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.
12. Proof of identity is required for all travel. Without proper identification, a passport and necessary visas you will not be permitted to depart. It is your responsibility to verify your necessary travel documents.
13. Client is responsible for contacting their airline to confirm any and all fees their airline may charge for luggage. Some airlines charge for second pieces of luggage and some charge for all luggage.

**TRAVEL INSURANCE BINDER**

**WE STRONGLY RECOMMEND TRAVEL INSURANCE**

DATE OF DEPARTURE \_\_\_\_\_

DATE \_\_\_\_\_

Genesis Travel Benefits Inc, the agency offering these travel arrangements for sale, acts only as an independent agent in securing the services of the tour operator, air carrier, cruise line, or travel supplier(s), all of which are disclosed principals & independent contractors.

Because of its status as an independent agent, and because it maintains no control over personnel, equipment or operations of the travel service suppliers, this travel agency shall not be held liable for any personal injury, property damage, or other loss incurred as a result of any wrongful acts, omissions, or default on the part of the suppliers. As all monies received for travel services are forwarded to the supplier, except for the agent's commission, this travel agency shall not be responsible for refund of monies not in their possession.

Because of airline deregulation, air carriers may change fares at will. Genesis Travel Benefits Inc, shall not be held responsible for fluctuations in fares or schedule changes not under our control.

I understand that Genesis Travel Benefits, Inc. has travel insurance available for my purchase including trip cancellation, baggage, flight, and accident insurance. (Please check as appropriate below).

I do not wish to obtain Travel Medical/Accident Insurance.

I do not wish insurance against default or bankruptcy by the travel service supplier.

I do not wish to obtain Lost/Damaged Baggage Insurance.

I do not wish to obtain Trip Cancellation Insurance.

Tour cancellation penalty of up to total trip cost plus additional administrative fees applies.

The restrictions that apply to my special fare ticket have been explained to me in full and I understand any changes to my itinerary could result in a higher fare. I, the undersigned, have read the above paragraphs, checked applicable spaces, and understood and agree to be bound by those terms.

\_\_\_\_\_  
CLIENT SIGNATURE

\_\_\_\_\_  
AGENT SIGNATURE

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date